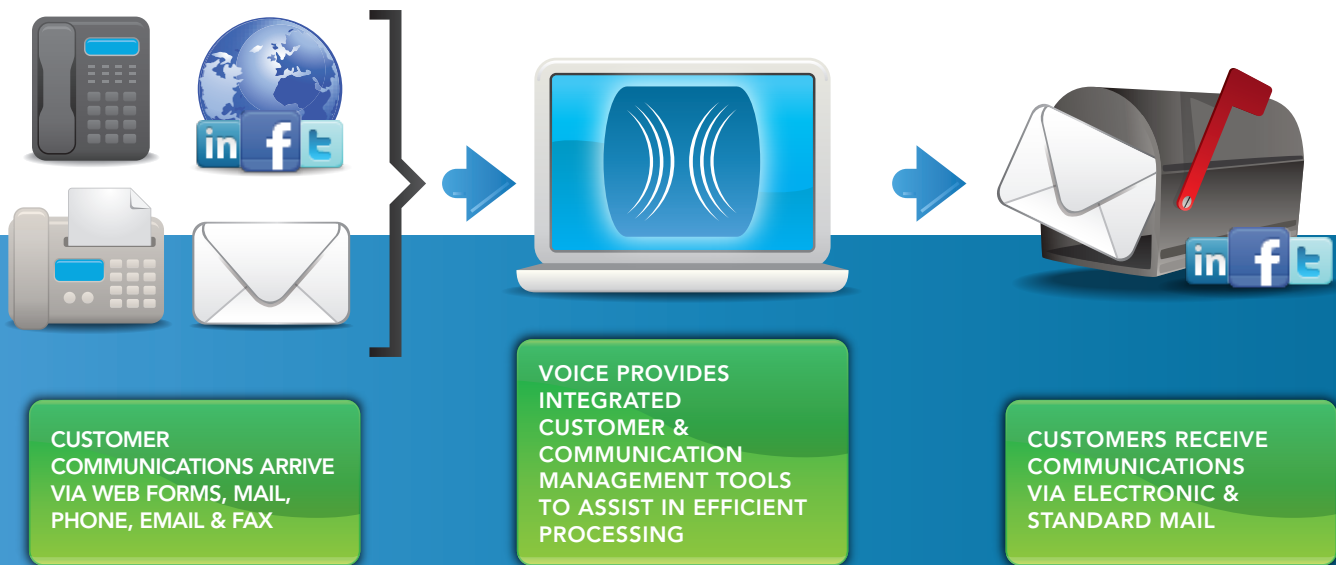


# VOICE

## CUSTOMER RELATIONSHIP MANAGEMENT SYSTEM

VOICE is a web-based customer relationship management (CRM) system specifically designed to meet the needs of constituent and consumer affairs offices. With it, organizations can effectively collect, track, route, and interact with constituents and customers more effectively and efficiently than ever before.



## VOICE MAJOR COMPONENTS

-  CASE MANAGEMENT
-  CORRESPONDENCE TRACKING
-  REPORTING AND DASHBOARDS
-  ADVANCED SCHEDULING
-  QUICK & ADVANCED SEARCHING
-  CONSTITUENT/CUSTOMER MANAGEMENT